DIR
Texas Department of Information Resources

To our Texas DIR clients,

SoftwareONE has been named by the State of Texas DIR to support the purchases of Microsoft Software Licensing under DIR-TSO-4061. We look forward to working with all eligible Affiliates in support of the DIR contract.

Effective December 16, 2017, SoftwareONE will begin supporting Affiliates under this contact. We would like to thank you for placing your trust in us as your IT partner and welcome you to our community.

We will be hosting communications about SoftwareONE and the services available under this contract. Throughout the coming weeks and months we will also have further information and education on Microsoft products and licensing to help each organization make informed decisions regarding the software assets needed to support their current organization and forward-looking technology roadmap.

We are currently coordinating with DIR, the Affiliates and Microsoft to provide a smooth transition for existing users of the contract.   Affiliates are encouraged to reach our team via email or phone shown below to begin the process of onboarding with SoftwareONE and so that we may assess your contract needs for the coming months.

There are a few steps we will need to take to fully onboard your organization into our systems; therefore, we have aligned dedicated resources to assist in this process, as well as answer any of your questions.

Thank you,

SoftwareONE

What Happens Next?

Attached to this message is additional information outlining the items necessary to begin adding SoftwareONE to your ordering systems. Please let us know if there is anything further that you require to accomplish this task.

In the coming weeks, you will receive more information about your dedicated Texas DIR team here at SoftwareONE. For now, you can send any questions or requests to Texas-DIR.us@softwareone.com or call us directly at (800) 400-9852 and we will respond in a prompt manner.

We are happy the DIR has put its confidence with SoftwareONE to service the State of Texas. We look forward to servicing your technology needs and exceeding your expectations.

About SoftwareONE

SoftwareONE, the global leader in software and cloud portfolio management, is modernizing the way organizations budget and optimize their global IT spend from on-premises to the cloud. The PyraCloud platform, applying machine learning, delivers the visibility, insight, automation and control customers demand to maximize their software investments.

In tandem, our Software Portfolio Management (SPM) and Software Asset Management (SAM) services provide the methodology and framework to optimize the underlying IT infrastructure, accelerate cloud adoption and minimize compliance risk. Privately owned since 1985, with over 3,000 technology experts located across 80+ countries, SoftwareONE is one of the fastest growing technology solution providers in the world with elite partnerships with Microsoft, AWS, Adobe, IBM, VMware, Oracle, Citrix, Symantec, McAfee, and many more. Visit us at www.softwareone.com to learn more.

Information needed to set up your organization in SoftwareONE systems:

Please complete the below information. The information obtained is necessary in order to successfully implement you into the SoftwareONE system.

Customer Legal Entity Name:	Customer Number (For SoftwareONE use):
Physical Address:	City:
State: Texas	ZIP:
DUNS Number or EIN Number (D&B report will use legal entity and DUNS No):	Accounts Payable Email Alias:
Accounts Payable Contact Name:	A/P Email:
Phone:	
2nd Point of contact for AP escalations:	Email:
Phone:	Payment Terms: _____ Shall comply with Chapter 2251 Texas Gov. code _____For customers that are not subject to Chapter 2251, payment terms are Net 30
Payment Method: _____ Check _____ACH	Special billing instructions:

Documents needed:

Please include the documents requested below to Texas-DIR.us@softwareone.com with the above information.

Tax Exempt Documents – if applicable to any eligible customer.

Setting up SoftwareONE in your systems - W9 and Banking information

Please see the below documents including SoftwareONE's W9 and Banking information for ACH payments.   Our legal name is Software One, Inc. Should you require additional documentation please reach out to Texas-DIR.us@softwareone.com.

SoftwareONE W9   SoftwareONE Banking

SoftwareONE Vendor ID: 1391501504700